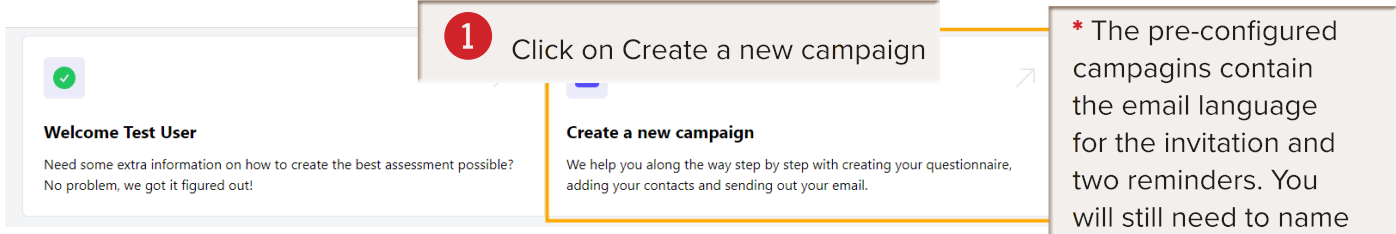


# QUICK START GUIDE - Sending out assessments

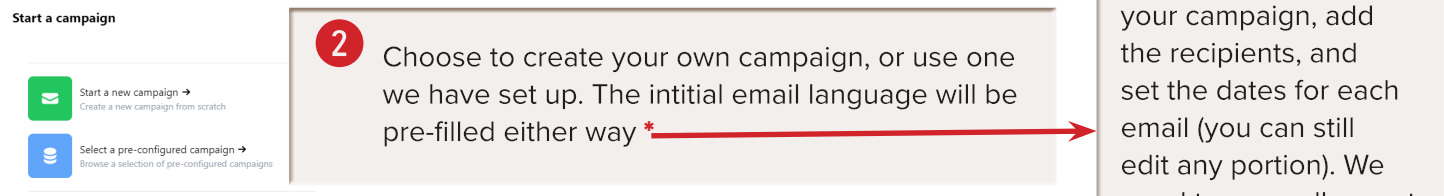
This guide assumes that you have created your PointerPro account. If you have not, contact us at [sales@effectivenessinstitute.com](mailto:sales@effectivenessinstitute.com) and let us know your preferred email address for this account.

**1** Click on Create a new campaign

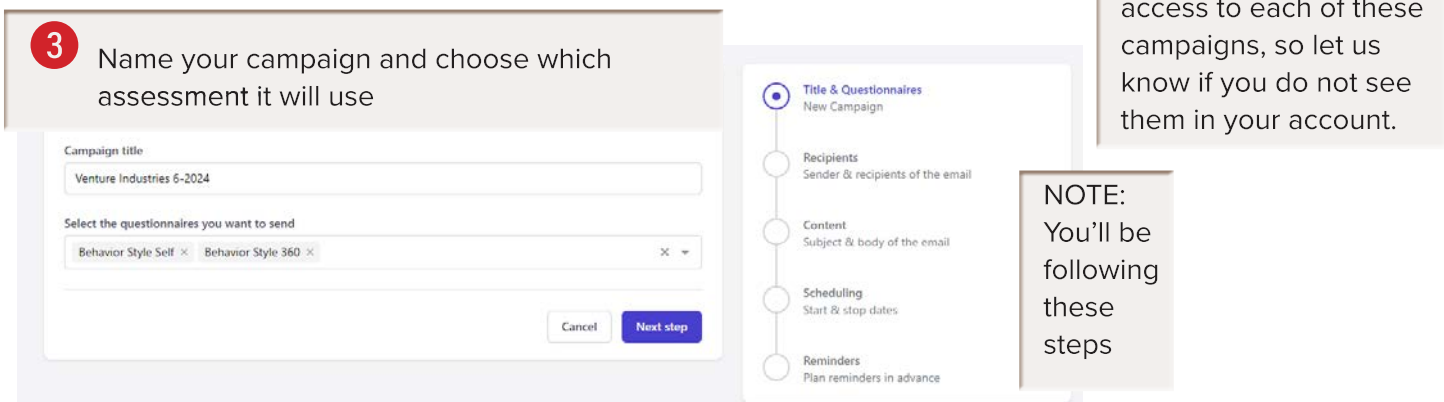


**\* The pre-configured campaigns contain the email language for the invitation and two reminders. You will still need to name your campaign, add the recipients, and set the dates for each email (you can still edit any portion). We need to manually grant access to each of these campaigns, so let us know if you do not see them in your account.**

**2** Choose to create your own campaign, or use one we have set up. The initial email language will be pre-filled either way \*



**3** Name your campaign and choose which assessment it will use

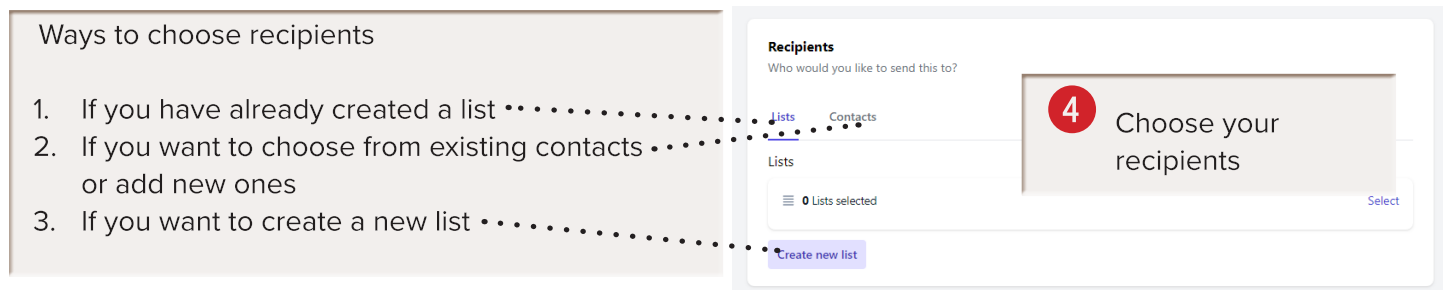


**NOTE:** You'll be following these steps

**Ways to choose recipients**

1. If you have already created a list
2. If you want to choose from existing contacts or add new ones
3. If you want to create a new list

**4** Choose your recipients



**Add contacts manually** → You can fill in the contact's first & last name, email address and add them to the

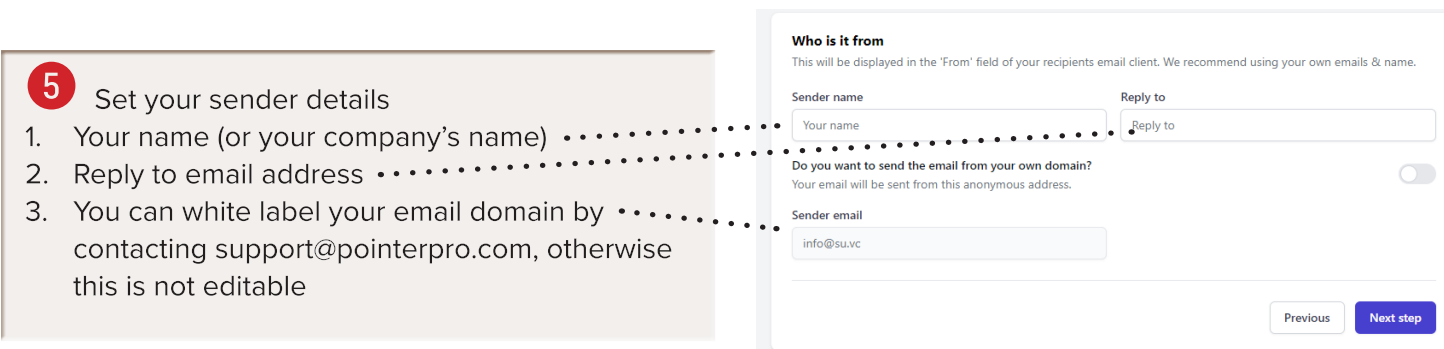
**Upload a .CSV file** → Import multiple contacts by uploading a .CSV file.

You can import your list by uploading a CSV file, which you can find [here](#)

*Be sure to save your file as a CSV*

**5** Set your sender details

1. Your name (or your company's name)
2. Reply to email address
3. You can white label your email domain by contacting [support@pointerpro.com](mailto:support@pointerpro.com), otherwise this is not editable



## Email

This is the email that your recipients will receive

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## Edit your email

### Subject line

Behavior Style Self assessment invitation

### Email content

B / U A A↑ ≡ ≡ ☰ [x] A <> ↗

Here is the link to your Behavior Style Self assessment. Answer the questions to identify your primary and secondary behavior style preferences, and gain insight in ways to generate more productive communication.

To get started, click on the link below or copy and paste the link into your internet browser. Don't forget to save your results by clicking on the download button on the last screen.

**Do not share this link -- it is unique to you and may be used only once.**

Questions or technical assistance? Please email [contact@effectivenessinstitute.com](mailto:contact@effectivenessinstitute.com).

\*|clickable\_link\_unique\_id|\*

The email pre-populates depending on the assessment you chose in step 1.

You can edit everything except the final line - \*|clickable\_link\_unique\_id|\*

NOTE: If you plan to schedule reminders, we suggest copying the body of the email to use there.

## When would you like to start the campaign and send

Emails are sent out on an hourly schedule.

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## Schedule

Send as soon as possible

Schedule later

Set up a schedule to send your campaign at a specific date and time

### Scheduled date

2024-05-07

### Time

09:00

### When would you like your campaign to end?

A the end of your campaign, links in the email will be disabled and unused invitations will be credited to your account.

### End date

### Time

00:00

NOTE: Emails always go out at the top of the hour, so if you choose "Send as soon as possible" at 9:15, for example, the email will go out at 10:00.

You must choose an end date for your campaign. Users will not be able access the assessment after this date.

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## Schedule reminders (Optional)

### Reminder #1

Draft

You can schedule a reminder to your recipients, this will send an email to remind them of your campaign.

One week

Your recipients receive an email with a reminder after 7 days after sending your campaign

One month

Your recipients receive an email with a reminder on the same day 1 month after sending your campaign

Select my own date

Select your own date & time when your recipients will receive an email with a reminder

### Scheduled date

2024-05-07

### Time

09:00

### Send the reminder to

Contacts who didn't respond yet

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### Schedule reminders (cont'd)

Enter a subject line & then paste the text you copied from your original email (you can go back and copy it if necessary)

You can add up to 3 reminders, but each must be created separately.

Subject line

Don't forget to take your assessment!

Email content

B / U A A↓ ≡ ≡ ∞ (x) A <> ↗

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\*|clickable\_link\_unique\_id!\*

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Scroll up to the top and click on Done (the text at the top varies depending on how you've set up your campaign).

**Campaign is scheduled, do you want to add reminders?**

To schedule a reminder to your recipients, this will send an email to remind them of your campaign

Previous

Done

To check the status of your campaign or to print out results, click on Campaigns at the top of the page. You will see all the campaigns you have created. Click on Results to print out reports.



Campaigns

Contacts

Questionnaires

Results

test

Behavior Style Self - user prints

Last edit: 5/9/2024

Scheduled

View



Behavior Style Self - user prints

Test 4-12-2024

Behavior Style Self - user prints

Last edit: 4/29/2024

Ended

Results

View

